



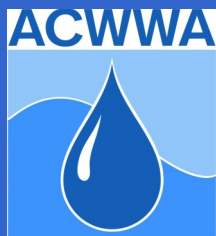
THE Pipeline

YOUR CURRENT WATER INFO SOURCE

Spring 2017

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13031 E Caley Avenue
Centennial, CO 80111
Phone: 303-790-4830
Website: acwwa.com

a Day in the Life of

Meet Chet ~



ACWWA's (Arapahoe County Water and Wastewater Authority) Field Technician II, who is responsible for backflow monitoring and cross connection control, as well as many other functions of ACWWA's water distribution system. Chet joined ACWWA in 2014, and says he became interested in the water utility industry because of his wife, who is a water plant operator for the City of Lafayette. Chet has already received many industry certifications, including Water C, Wastewater D, Collections II, Distribution II, and Backflow Assembly Tester. He is currently preparing for Water D, Distributions III, and Collections III, and he studies every night in furtherance of his goal to achieve these certifications in 2017.

Chet says there is really no such thing as a "typical" day in his job. For example, some days are filled with paperwork, and some days you can catch him out in the field. ACWWA requires annual testing of backflow assemblies, and Chet estimates that he tests 500-600 of these each year. Backflow assemblies are unidirectional devices that are required for commercial properties in ACWWA's service area; these devices allow water to go in a building, and protect the water supply by preventing back-siphonage in times of low pressure or back pressure.


Chet also spends a lot of time on cross-connection control, which means making sure that ACWWA's non-potable water supply never gets the opportunity to mingle with potable water. ACWWA has about 1,700 connections which must be protected. Chet also reads commercial and construction meters, makes rounds of ACWWA's wells and lift stations, repairs meters, and checks meters with high-usage readings. His favorite part of the job is responding to customer concerns and helping property owners resolve problems. The biggest issue he sees in his work is customer's over-watering their landscape – he recommends more frequent watering periods but with less time per zone. When Chet is not at work (or studying for certification exams), he enjoys skiing with his teenage daughter, bike rides around Lake Dillon, snowmobiling, and playing golf.

The Pipeline will periodically profile an ACWWA employee to give our customers a glimpse into A DAY IN THE LIFE OF our staff.

Renting Your Property?

ACWWA has a new form
(**Account Authorization**) which, when
completed by a property owner, gives
ACWWA the authority to provide an additional
person like a tenant, company, or property
management a copy of the monthly invoice.

Please contact the Customer Service
department at 303-790-4830 Ext. 320
with any questions when filling out the form.
You may find the Account Authorization form at
our website **ACWWA.com**


13031 E Caley Ave., Centennial, CO 80111
303-790-4830 • acwwa.com

ACCOUNT AUTHORIZATION

ACCOUNT NUMBER: _____

OWNER NAME: _____

BILLING ADDRESS: _____

SERVICE ADDRESS: _____
STREET CITY STATE ZIP

PHONE: () _____ E-MAIL: _____

I WOULD LIKE TO RECEIVE AN INVOICE VIA: ☐ EMAIL ☐ MAIL ☐ BOTH

I, _____, give ACWWA authorization to provide the Person/Company listed below
the following item(s) concerning my account (Check all that apply):

☐ Balance and Charges ☐ Online Access ☐ Mail Invoice (Duplicate bill fee) ☐ Email "E-Invoice" (No fee)

NAME / COMPANY: _____ RELATIONSHIP: _____

ADDRESS: _____
STREET CITY STATE ZIP

PHONE: () _____ E-MAIL: _____

☐ PLEASE REMOVE _____ FROM THE PROPERTY LISTED ABOVE.
PREVIOUSLY AUTHORIZED PERSON/COMPANY

THE OWNER OF THE PROPERTY REMAINS ULTIMATELY LIABLE FOR SUCH CHARGES STATED IN SECTION 6.4.4 OF ACWWA'S RULES AND REGULATIONS.

Owner Signature _____ Date _____

Owner Printed Name _____

[Customer Resources](#) / [Forms](#) / [Account Authorization Form](#)





SPRINKLER SYSTEM TUNE-UP TIPS!

As the temperatures warm and the lawn and garden begins to thaw, there is no better time than springtime to make sure your automatic sprinkler system is ready for another season of efficient lawn and garden watering. Get the watering season off to a great start with the following tips:

Make Sure Spring has Sprung...

Although all signs might be pointing to the arrival of spring, the soil beneath the landscape is always the last to thaw. Starting your sprinkler system while the ground is still frozen can result in damage to the pipes. Use a shovel to make sure that the soil is frost-free 12 inches deep. If it is still solid as a rock, then wait another week before starting the sprinkler system.

Regain Control...

Run a check of the irrigation controls and programs. This includes dusting away the cobwebs on the timer, making sure the date and time are correct, and that the settings are appropriate for your landscape's watering needs. Replace the back-up battery in the timer/controller every 6 months, and keep a copy of the watering schedule nearby.

Unobstructed Flow...

Check for rocks, dirt, sand and other types of debris that may block the even flow of water from sprinkler heads. Uneven distribution can lead to too much water in some areas and not enough in others, both resulting in an unhealthy landscape and wasted water. Inspect spray heads and make sure they haven't become buried and debris has not accumulated around them during the winter.

Out with the Old...

Replace cracked, chipped or worn components, such as sprinkler heads, nozzles, valves or pipes. A broken sprinkler can wreak havoc on lawns, gardens, and water bills, so it is important to check and replace them periodically.



Heart of the System...

Valves are the heart of any irrigation system. A leaky valve will waste water, and increase your water bill. Visually inspect each valve to make sure they are operating properly. Before turning on any water to the system, make sure all manual drain valves are returned to the closed position.

Keep the Hammer in the Tool Chest...

Water hammer is a high-pressure surge that occurs when a valve is first opened. An initial pressure surge can result in pipe bursts and damaged valves. When restoring water to your sprinkler system, open the main water valve slowly to allow pipes to fill with water in a gradual and controlled manner, thus preventing a water hammer and costly damage.

Pressure Check...

When you first turn the main water valve back on, it is important to make sure the water pressure is at a safe operating range for sprinkler systems. A system with too much pressure will result in cracked pipes, busted valves, sprinkler head leaks and inefficient watering.

Here's to a happy and healthy lawn and garden in 2017!

ACWWA IMPLEMENTS VOLUNTARY WATERING SCHEDULE

As a reminder, beginning May 1st, ACWWA will implement Stage 1 Water Conservation Measures as defined in ACWWA's Water Conservation Response Plan. The primary component of Stage 1 is a voluntary every third day watering schedule, as outlined in the calendar below. The full text of the Water Conservation Response Plan can be found on our website under the Water Efficiency tab (acwwa.com/water-efficiency). ACWWA advises watering before 10am and after 6pm. Thank you for doing your part; we look forward to a good year of using our water wisely.



2017 Watering Schedule

MAY

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

JUNE

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

JULY

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

AUGUST

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

Watering is according to the last two (2) digits of your address. If your address end in digits:

0 – 30 Water on

31 – 60 Water on

61 – 99 Water on