

# THE Pipeline

YOUR CURRENT WATER INFO SOURCE

Spring 2019

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## ACWWA FACILITY TOUR



Have you ever wondered what happens to the used water from your shower, bath, laundry and toilet after it goes down the drain? We invite you to take a free tour of our Lone Tree Creek Water Reuse Facility to find out how our wastewater treatment system works.

### Tours are:

- ◊ **Free** of charge
- ◊ 1 to 2 hours
- ◊ Mondays—Fridays (except holidays)
- ◊ Open to ages 5 years and above (tours with participants under the age of 18 must have the appropriate number of chaperones present. Attendees over 18 years of age **must present a valid photo ID** on the day of the tour, and
- ◊ Available for groups up to 20 people.
- ◊ Both outside and inside and include extensive walking and climbing of stairs. Participants must verify that they are physically in good condition with no health problems that would prevent them from participating in the tour or that would cause them to suffer harm from participating. Closed-toe shoes are required.

*Participants will be required to sign a Release of Liability form prior to the tour and will be required to follow all rules of the tour.*

If you are interested in scheduling a tour, please visit our web page at [www.acwwa.com/Water Operations](http://www.acwwa.com/Water_Operations) to see more information, complete a Plant Tour Online Request and Release of Liability forms.



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# Meter Reader Safety and Access

**Safety**, including the safety of our employees, is one of ACWWA's highest priorities. Because our employees must sometimes access customer property to perform tasks such as reading meters, we ask for your help to create a safe environment.

## Keep dogs restrained

Dogs are often very protective of their family and home. For the safety of our employees and for the sake of your dog, please keep pets indoors or secured, especially around the time of your scheduled meter readings (between the 20<sup>th</sup> and 25<sup>th</sup> of each month). Our meter readers will not approach a residence if there is a dog outside, and you will be issued an estimated bill for that period.

## Keep a clear path to your meter

It is important that all customers keep a clear path to water meters and eliminate all obstructions. Examples of obstructions for meters include snow, ice, vegetation overgrowth, storage boxes, garbage or any other kind of debris. If your meter is not safely accessible, you will be issued an estimated bill for that period.



**ACWWA** will again be flushing all the water mains throughout the service area this spring. Water main flushing is the process of cleaning or "scouring" the interior of water distribution main pipes by sending a rapid flow of water through the main pipes. Flushing provides many benefits including the reduction of bacterial growth in the pipes, helps to identify missing or broken valves, ensures that fire hydrants are operational, dislodges and removes sediments and deposit build-up in the pipes, and helps to reduce taste and odor problems.

DATE	LOCATION
March 25, 26, 27, 28	ELKHORN
APRIL 1, 2, 3, 4	CHAPARRAL - ESTANIA - ANTELOPE
APRIL 8, 9, 10, 11	FOX FIELD - RIVER RUN - COYOTE RANCH THE LANDING - THE COLONY
APRIL 15, 16, 17, 18	SOUTH CREEK - LADERA - COURTNEY DOWNS - THE RESERVE - SAVANA
APRIL 22, 23, 24, 25	BRONCOS TRAINING - THE JAIL - CENTENNIAL AIRPORT - COUNTY OFFICES - FED X -CENTENNIAL LEASING - TOP GOLF - OTHER COMMERCIAL
APRIL 29, 30, MAY 1, 2	DOVE VALLEY - CENTENNIAL EAST - HINSDALE LOOP - FOX RUN - POTOMAC
MAY 6, 7, 8, 9	SANCTUARY - VCC - ORCHARDS
MAY 13, 14, 15, 16	ALL BUSINESS NORTH OF ARAPAHOE ROAD

**ACWWA** flushes the water mains typically once per year, in the spring. The flushing process general takes 1 - 2 days per neighborhood to complete. Signs that flushing will occur are placed toward entrances to your neighborhood. Occasionally, weather may delay/hinder the flushing process and emergencies may arise where ACWWA's staff is called away from flushing for a day or two. Please call the office at 303-790-4830 or check ACWWA's web page for any updates and more information.