



Fall 2021

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LEAD & COPPER SAMPLING

Exposure to lead can cause damage to brain, red blood cells, and kidneys, especially for young children and pregnant women. Lead and copper can leach into the water when the water is corrosive. Due to the consequences, there's no higher priority for ACWWA than protecting public health and ensuring the safety of our customer's drinking water. In 1991 the Environmental Protection Agency (EPA) established regulations to restrict lead and copper in drinking water. During the past two years, ACWWA has been required by the Colorado Department of Public Health and Environment (CDPHE) to take 120 lead and copper samples per year from homes within the potable water system base. The homes that were built after 1982 were sampled, because this was before any lead and copper regulation and are more likely to have lead and copper fixtures. All of the samples taken in the two-year period (total of 240) were within the lead and copper parameters that are set by both the EPA and CDPHE. Since ACWWA's samples meet the lead and copper parameters for safe drinking water, ACWWA now is only required to take 30 samples per year. ACWWA has been able to meet the requirements by controlling the water chemistry in our system and ensuring our water is noncorrosive, therefore not leaching any potential lead and copper into any homes.



Fire hydrants serve a critical function in our community, typically they are viewed as fire protection, but hydrants are also critical in the operation of water distribution. To ensure the hydrants in our system function as intended, ACWWA has established a Hydrant Maintenance Program. ACWWA is currently wrapping up its annual inspections and repairs on the 1908 hydrants in our service area. Inspection and maintenance of hydrants are extremely critical in assuring adequate fire protection supply in an emergency event. Maintaining access, visibility and operations are key factors encompassed in a successful hydrant maintenance program.

Ensuring the hydrants are in proper working condition to meet emergency fire protection requirements. To accomplish this goal, hydrants are inspected, and all moving parts are cleaned, lubricated and exercised. These maintenance activities are designed to exercise isolation valves, confirm flow capabilities, purge weep holes, test O-ring integrity, clean and lubricate threaded nozzles, and oil operating stem.

Addressing physical conditions with thorough cleaning and hydrant repainting. Clean, attractive, and well-maintained hydrants not only ensure proper function, it also support a positive image for our community and utility.

During the course of the routine inspection and maintenance, crews will be able to identify hydrants that may require repairs due to:

- Poor draining
- Crooked positioning
- Difficult to operate valves
- Improper height
- Leaks
- Vibrating foot valve
- Operating failures or defects



Acwwa.com



Did you know....

you can access your account information through ACWWA's website?

ACWWA recently sent out a form, asking that you help us to keep the information on your account current.

The response was successful, and we thank you your immediate feedback! If you have not yet completed the form, there is still time to mail it in or complete it online at acwwa.com.

There are many helpful tools available on our website. Be sure to give us a call if you don't find what you need.

[Click Pay My Bill](#)

[to view account details
and/or pay your bill.](#)

[Call us and ask for the](#)

[Password to your account](#)

ACCOUNT AUTHORIZATION FORM	
ACCOUNT: _____ DATE: _____	
OWNER NAME: _____	
BILLING ADDRESS: _____ STREET _____	
PHONE: () _____	
SERVICE ADDRESS: _____ STREET _____	
I, _____ the following item(s) concerning my <input type="checkbox"/> All Account Details <input type="checkbox"/> Pass <input type="checkbox"/> Copy of Bill, E-Invoice (Duplicate) NAME / COMPANY: _____ ADDRESS: _____ STREET _____ PHONE: () _____ THE OWNER OF THE PROPERTY <input type="checkbox"/> PLEASE REMOVE _____ Owner Signature _____ Owner Printed Name Office Use Only Official _____ PLEASE FAX COMPLETED TO: E: Administrative Services - Administrative - For	<div>CHANGE OF BILLING ADDRESS</div> <div>Name: _____</div> <div>Account Number: _____</div> <div>Property Address: _____</div> <div>Please change my billing address to _____</div> <div>Phone: _____</div> <div>Email: _____</div> <div>ACWWA needs your help! <input type="checkbox"/> Please check if you would like to</div> <div>Signed: _____</div> <div>Please fax to: 303-790-9364</div>
	<div>EFT - Debit Authorization</div> <div>I (we) hereby authorize Arapahoe County Water and Wastewater Authority (ACWWA), hereinafter called COMPANY, to initiate debit entries to my (our) account indicated below and the financial institution named below, hereinafter called FINANCIAL INSTITUTION, to debit the same to such account for the monthly payment of water usage. I (we) acknowledge that the origination of EFT transactions to my (our) account must comply with the provisions of U.S. law.</div> <div>Financial Institution Name _____</div> <div>ABA (Routing) No. _____</div> <div>Account No. _____</div> <div>Type of Account <input type="checkbox"/> Checking <input type="checkbox"/> Savings <input type="checkbox"/> Business <input type="checkbox"/> Personal</div> <div>This authority is to remain in full force and effect until Arapahoe County Water and Wastewater has received written notification from me (or either of us) of its termination in such time and manner as to afford COMPANY and FINANCIAL INSTITUTION a reasonable opportunity to act on it.</div> <div>Print Name _____ Phone # _____</div> <div>Signature _____ Date _____</div> <div>Service Address _____</div> <div>ACWWA Account # _____ Location # _____</div> <div>Note: ACWWA requires a VOIDED check with the above banking information to be attached. This form must be received by ACWWA 10 business days prior to the 20th of the current month to start Auto Pay the following month. ACWWA will withdraw the funds on the 20th of every month or the closest business day after.</div>

Payment Options

Sign up for automatic payments

with a checking account

or by credit card!

In support of the "Go Green" campaign, ACWWA encourages customers to sign up to receive your invoices by email.



Adopt -a- Road Program

ACWWA is the proud sponsor of the Adopt-a-Road program which started for us in 2018. Our employees volunteer to help pick up the trash along a two-mile segment of Broncos Parkway, between Potomac Street and Jordan Road. The trash pickup happens twice a year to show our commitment to protecting the environment. In exchange for this 3-year commitment, a sign has been placed along Broncos Parkway indicating ACWWA as a sponsor. The plan is to clean up trash once in the spring and once in the fall. Arapahoe County provides reflective vests and trash bags.

